

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES

P.O. Box 419064, Rancho Cordova, CA 95741-9064



August 24, 2005

CSSIN LETTER: 05-12

ALL IV-D DIRECTORS
 ALL COUNTY ADMINISTRATIVE OFFICERS
 ALL BOARDS OF SUPERVISORS

SUBJECT: NEW INTERCEPT DATABASE IMPLEMENTATION

The Department of Child Support Services' (DCSS), Technology Services Division would like to announce the implementation of the new Intercept Database (IDB) (aka Integrated) system. The new IDB is hosted in a Structured Query Language (SQL) environment with a web interface which can be viewed on the DCSS' local child support agency (LCSA) Secure Website. The functions of the new IDB are as follows:

- **EDD Name Mismatch:** The CSD2350A EDD Weekly Name Mismatch Report will be posted on the web site for a supervisor or his/her designee to accept or reject the obligor alias name and submit to DCSS on-line. DCSS will process and forward the information to Employment Development Department (EDD).
- **LCSA Profile:** A supervisor or his/her designee can access the LCSA Profile to make changes to the LCSA's mailing address, public phone number, and/or public e-mail address. This eliminates the use of form CS879 Address Update Document.
- **Request Reconciliation:** A supervisor or his/her designee can request an IDB reconciliation. This sends an e-mail to the IDB Administrator from the LCSA to have IDB process a case reconciliation file. LCSAs must also coordinate the reconciliation request with their consortium.
- **Reports:** A list of available IDB reports by report type, number, and name can be viewed on-line. This has eliminated the need for mailing paper reports and microfiche to the LCSAs. Users may select any available report to view or print to their local printer. Refer to the IDB User Guide within the IDB website for report definitions. IDB reports will be kept on-line for six months, and then archived for one years. In addition, the Workers Compensation Match report will be available on-line and will be generated on a weekly basis.

Reason for this Transmittal

- State Law or Regulation Change
- Federal Law or Regulation Change
- Court Order or Settlement Change
- Clarification requested by One or More Counties
- Initiated by DCSS

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- Obligor Search: Enables you to query obligors for detail information. This is the State's view of all non-custodial parents with arrearages.
- Case Worker Query Tool (CWQT): The IDB link on CWQT will automatically re-direct a user to the new IDB web page.
- Enforcement Action Log (EAL): EAL entries are being submitted on a daily basis to both ARS and CASES consortia.
- EDD intercepts: Cases in multiple LCSAs that are being intercepted for EDD payments will realize a shift in priority. Cases in LCSAs with current support will take priority and become Active to receive intercepted Unemployment Insurance Benefits (UIB) or State Disability Insurance (SDI) payments. Cases in LCSAs who are currently Active at EDD, but have no current support will become pending. A LCSA letter will follow which will provide you with more detailed information.

If you have any questions or concerns regarding this matter, please contact the IDB Help Desk at (916) 464-1025 or IDBHelp@dcss.ca.gov.

Sincerely,

Original Signature by Joan Obert on file

JOAN OBERT
Deputy Director
Technology Services Division