

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES

P.O. Box 419064, Rancho Cordova, CA 95741-9064

**DIRECTOR'S MESSAGE**

Child Support plays a crucial role in the lives of over two million California children and families. Your work will directly touch the lives of the families we serve.

On behalf of the State Department of Child Support Services (DCSS), I would like to welcome you to the Child Support Program Orientation (CSPO).

Since the Department of Child Support Services was established in 2000, the child support program has evolved from a decentralized system administered by local district attorneys to a statewide program operated by 52 local child support agencies overseen by the state department. These changes have strengthened and enhanced our ability to deliver uniform, high-quality services to families across the state.

Continuous improvement in program performance, implementation of federal automation requirements, and enhancing customer service are at the core of our operation.

We welcome you and we are very happy to have you as a member of our team.

Sincerely,

o/s

GRETA WALLACE
Director