

**CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES**

P.O. Box 419064, Rancho Cordova, CA 95741-9064



October 27, 2000

CSSIN LETTER: 00-05

TO: ALL IV-D DIRECTORS  
ALL DISTRICT ATTORNEYS  
ALL COUNTY ADMINISTRATIVE OFFICERS

Reason for this Transmittal

- State Law or Regulation Change
- Federal Law or Regulation Change
- Court Order or Settlement Change
- Clarification requested by One or More Counties
- Initiated by DCSS

SUBJECT: DEPARTMENT OF CHILD SUPPORT SERVICES NEW ADDRESS  
AND PHONE LISTING

The Department of Child Support Services (DCSS) is very pleased to announce that we have finally moved into our new Sacramento headquarters located at 11120 International Drive, Rancho Cordova. While we will be taking the next few weeks to settle in, we do want to advise you that our mailing address has changed as the result of the move. The new address is as follows:

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES  
P.O. BOX 419064, RANCHO CORDOVA, CA 95741-9064

As you are probably already aware, in addition to the new address, many of the telephone numbers that you have used in the past have also changed. Unfortunately, this was an unavoidable consequence of the recent move and we ask for your patience during this transition period. Attached you will find a new telephone listing for DCSS. We anticipate that there will be some changes and additions as we continue to settle in and we will be distributing a more detailed listing in the very near future.

Once again, we apologize for any inconvenience that may have been caused by the move but hope that as a result, we will be better positioned to serve you in the future.

Sincerely,

CURTIS L. CHILD  
Director

Attachment

# CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES

## Telephone List

PO Box 419064, Rancho Cordova, CA 95741-9064

### DIRECTOR'S OFFICE (MS-10)

Curtis, Child, Director ..... 464-5300  
Monasterio, Jessica, Executive Assistant ..... 464-5300  
Hood, Carole, Chief Deputy Director ..... 464-5300  
LeClaire, Mary, Executive Assistant ..... 464-5300

#### OFFICE OF STRATEGIC PLANNING

Obert, Joan ..... 464-5472  
Attendant/Rollover line ..... 464-5300

#### OFFICE OF RESEARCH AND PROGRAM DESIGN (MS-50)

Gershenson, Leora ..... 464-5100  
Casteel, Patti, Executive Assistant ..... 464-5100  
Rose, Doug, Research Manager ..... 464-5100  
Patterson, Linda, Manager ..... 464-5100

#### OFFICE OF LEGAL SERVICES (MS-70)

Wied, Elizabeth, Staff Counsel ..... 464-5240

#### OFFICE OF LEGISLATIVE SERVICE (MS-60)

#### OFFICE OF PUBLIC AFFAIRS

### ADMINISTRATION DIVISION (MS-20)

Peacher, George, Deputy Director ..... 464-5100  
Casteel, Patti, Executive Assistant ..... 464-5100

#### HUMAN SERVICES SECTION

Robertson, Bill, Chief ..... 464-5200  
Becker, Kristen – Secretary ..... 464-5200  
Okamoto, Ruby, Manager (Personnel Unit) ..... 464-5200  
Melton, Robin, Staff Services Manager I (Specialist) ..... 464-5200

#### BUSINESS SERVICES SECTION

Cowgill, Fai, Manager ..... 464-5470  
Fowler, Cori – Secretary ..... 464-5470

#### FINANCIAL PLANNING SECTION

Siler, Annette, Chief ..... 464-5150  
Muranaka, Diane, Secretary ..... 464-5150

#### ACCOUNTING SERVICES SECTION

Fong, Carol (Accounting Manager) ..... 464-5150  
Anthony, Sharon, (Accounting Supervisor) ..... 464-5150

#### BUDGET SUPPORT UNIT

Coles, Joyce (Research Analyst II) ..... 464-5150  
Penagos, Virginia ..... 464-5150  
Kleinsasser, Linette, County Allocations ..... 464-5150

### CHILD SUPPORT SERVICES DIVISION (MS-30)

Young, Edwina, Deputy Director ..... 464-5251  
Reed, Merri-Beth, Executive Assistant ..... 464-5251

#### POLICY BRANCH

Poole, Sandra, Acting Chief ..... 464-5055  
Epperson, Jodi, Secretary ..... 464-5055

#### SW AUTOMATION CONSULTING SECTION

Cody, Carmen, Manager ..... 464-5055

CASE MANAGEMENT POLICY SECTION ..... 464-5055

#### CM ESTABLISHMENT POLICY UNIT

Fehringer, Colette Program Policy Manager ..... 464-5055

#### CM ENFORCEMENT POLICY UNIT

Rivera, Carlos, Staff Services Manager I ..... 464-5055

FINANCIAL MANAGEMENT & TRAINING ..... 464-5055

#### FM POLICY UNIT

Schimeck, Gay, Fiscal Policy Manager ..... 464-5055

### CUSTOMER AND COMMUNITY SERVICES BRANCH

Alexander, Cindy, Secretary ..... 464-5055

#### COMMUNITY EDUCATION/FORMS & OUTREACH SECTION

McCann, Lisa, Manager ..... 464-5485

#### COMPLAINT RESOLUTION SECTION

Coleman, Michael ..... 464-5243

#### CUSTOMER INQUIRY/RESPONSE SECTION

Kirk, William, Manager ..... 464-5031  
Martinez, Kelly – Program Evaluation Secretary ..... 464-5058

#### COUNTY SUPPORT BRANCH

Williams, Dick, Acting Chief ..... 464-5466  
Smith, Wanda – Secretary ..... 464-5050

STATEWIDE INITIATIVES SECTION ..... 464-5050

#### PROGRAM REVIEW/TECHNICAL ASSISTANCE SECTION

Phelan, Kathleen, Secretary ..... 464-5050

#### PROGRAM REVIEW UNIT 1

White, Mike, Program Review Manager ..... 464-5487

#### PROGRAM REVIEW UNIT 2

Farrell, Mike, Technical Assistance Manager ..... 464-5040  
Palmi, Elena, Secretary ..... 464-5050

### TECHNOLOGY SERVICES DIVISION (MS-40)

Hotaling, Cheryl, Deputy Director ..... 464-5331  
Price, Kerri – Executive Assistant ..... 464-5331

#### PRISM BRANCH

Auberry, Evan, Chief ..... 464-5350

Torres, Richard, Manager ..... 464-5497

#### SYSTEMS SUPPORT BRANCH

Moody, Elaine, Chief ..... 464-5333  
Rietz, Elaine, Secretary ..... 464-5333

#### AUTOMATION APPROVALS/DEPARTMENTAL AUTOMATION BRANCH

Sekany, Linda, Manager ..... 464-5340

#### IT INFRASTRUCTURE SECTION

McLemore, Doug, Manager ..... 464-5441

#### INTERCEPT APPLICATIONS SECTION

Johnson, Vic, Interim Manager ..... 464-5357  
Brown, Bill, IDB ..... 464-5322  
Johnson, Estella, CRS/SLMS/CSA/WCM ..... 464-5324  
Clark, Trudi, Production Control ..... 464-5323