CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES
P.O. Box 419064, Rancho Cordova, CA 95741-9064

Reason for this Transmittal

[ ] State Law or Regulation Change
[ ] Federal Law or Regulation Change
[ ] Court Order or Settlement Change
[ ] Clarification requested by One or More Counties
[X] Initiated by DCSS

June 16, 2004

LCSA LETTER: 04-08

ALL IV-D DIRECTORS

SUBJECT: NON-ENGLISH LANGUAGES BEING SPOKEN IN COUNTIES

As a means of ensuring quality child support programs, the Customer and Community Services Branch of the Department of Child Support Services has obtained data related to the extent to which non-English speaking customers utilize local child support agency services. The attached chart includes information pertaining to non-English languages spoken in your county. It is provided to give you a better understanding of the demographics of your county or corroborate information you may already use.

The data are derived from the California Department of Social Services' July 2003 ABCD 350 Report which captures among other things, information on languages spoken by each county for its welfare cases. The shaded areas on the chart indicate languages that meet or exceed the five percent language threshold which is an element of the Dymally-Alatorre Bilingual Services Act. The Act requires every local public agency to ensure that information and services are made available in the language of non-English speaking persons if that language is comprised of five percent or more of the people served by the agency.

If you have any questions regarding this matter, please contact Francine Douglas, Chief of the Customer and Community Services Branch, at (916) 464-5377.

Sincerely,

/os/

on behalf of
DONNA S. HERSHKOWITZ
Deputy Director
Child Support Services Division

Attachment

Languages Spoken As A Percentage Of All Cases In The County

Chart prepared by Department of Child Support Services May 2004

(Shaded areas indicate languages that meet or exceed the five percent threshold)

COUNTIES	ARMENIAN	CAMBODIAN	CANTONESE	FARSI	HMONG	KOREAN	MANDARIN	OTHER CHINESE	RUSSIAN	SPANISH	TAGALOG	VIETNAMESE
Alameda		0.6%	**7.4%**	2.1%		0.5%	1.1%	0.3%	0.7%	**13.0%**	1.0%	3.3%
Alpine												
Amador						0.2%				1.1%		
Butte					4.1%					4.2%		
Calaveras										1.1%		
Colusa										**30.4%**		
Contra Costa		0.1%	0.6%	1.4%		0.2%	0.4%	0.2%	1.1%	**7.4%**	1.0%	1.0%
Del Norte					2.5%					3.8%		
El Dorado						0.1%				4.8%		
Fresno	0.5%	0.9%			3.2%				0.2%	**19.1%**		0.2%
Glenn					1.9%			0.1%		**16.8%**	0.1%	
Humboldt					1.0%					1.3%		
Imperial										**59.9%**		
Inyo										3.0%		
Kern		0.2%								**20.0%**	0.1%	
Kings					0.2%					**20.8%**	0.2%	
Lake										2.6%		
Lassen						0.1%				3.0%		0.1%
Los Angeles	**6.0%**	1.0%	1.2%	0.9%		0.6%	0.8%	0.2%	1.5%	**25.8%**	0.6%	1.5%
Madera										**28.0%**		
Marin	0.1%	0.1%	0.6%	0.7%		0.1%	0.2%	0.1%	0.9%	**15.8%**	0.1%	3.2%
Mariposa										1.4%		
Mendocino										**9.5%**		
Merced					5.1%					**18.2%**		
Modoc										**7.4%**		
Mono						0.4%				**8.8%**		
Monterey						0.1%				**36.8%**	0.4%	1.0%
Napa		0.1%	0.1%							**16.9%**	0.9%	0.1%
Nevada									0.1%	1.3%		
Orange		0.3%	0.1%	0.2%		0.3%		0.1%	0.1%	**26.9%**	0.1%	**11.6%**
Placer		0.1%	0.1%		0.1%				0.9%	3.1%		
Plumas										1.6%		
Riverside		0.1%	0.1%	0.1%	0.1%	0.1%			0.1%	**15.8%**	0.2%	0.4%
Sacramento	0.5%	0.3%	1.3%	0.4%	3.0%	0.1%	0.1%	0.2%	**6.0%**	**5.0%**	0.2%	2.8%
San Benito			0.3%							**27.5%**		
San Bernardino		0.3%	0.1%	0.1%		0.1%		0.1%	0.1%	**12.0%**	0.1%	1.0%
San Diego		0.6%	0.1%	0.5%	0.1%	0.1%			0.2%	**21.8%**	0.5%	2.8%
San Francisco		0.3%	**14.9%**	0.1%		0.3%	1.2%	0.9%	**8.8%**	**6.6%**	1.2%	2.3%
San Joaquin		4.1%	0.1%	0.2%	1.9%					**10.9%**	0.2%	1.7%
San Luis Obispo										**10.9%**	0.1%	
San Mateo	0.3%		1.8%	0.5%		0.2%	0.5%	0.3%	1.8%	**20.8%**	3.0%	0.5%
Santa Barbara				0.1%	0.1%				0.1%	**25.3%**	0.2%	0.2%
Santa Clara		1.0%	0.8%	0.9%		0.3%	1.0%		0.5%	**19.7%**	1.2%	**15.0%**
Santa Cruz			0.1%							**26.3%**	0.1%	0.1%
Shasta					0.1%				0.1%	0.7%		
Sierra												
Siskiyou		0.6%								2.7%		
Solano			0.2%	0.1%	0.1%				0.3%	**5.2%**	2.4%	0.5%
Sonoma		1.0%	0.1%	0.2%	0.1%		0.1%	0.1%	0.2%	**13.1%**	0.2%	0.5%
Stanislaus	0.2%	2.3%	0.1%	0.2%	0.5%				0.4%	**12.0%**		0.6%
Sutter		0.1%		0.1%	0.2%				0.1%	**22.1%**		0.1%
Tehama			0.1%							**9.6%**		
Trinity										0.1%		
Tulare		0.1%			0.1%	0.1%				**21.8%**	0.1%	
Tuolumne				0.1%						0.4%		
Ventura	0.1%		0.4%	0.5%		0.1%	0.1%		0.1%	**28.0%**	0.5%	0.4%
Yolo		0.4%		0.4%	0.4%				**6.6%**	**11.4%**	0.1%	0.1%
Yuba				0.0%	**6.3**	0.1%			0.0%	3.3%		

Data are derived from the California Department of Child Support Service's July 2003 ABCD 350 Report